

Emerald Island RESORT



Welcome to Emerald Island Resort!
Thank you for choosing to stay at
Emerald Island for your vacation.
Please use this guide to help you get
the most from your stay here at Emerald Island.

Just as the name suggests, Emerald Island is a truly tropical oasis. Nestled within a protected wetland, Emerald Island Resort is located just a few minutes from Walt Disney World and the myriad of other attractions that bring millions of visitors to Orlando every year. We wish you a fabulous vacation and look forward to satisfying your needs for the duration of your stay with us.

Contents

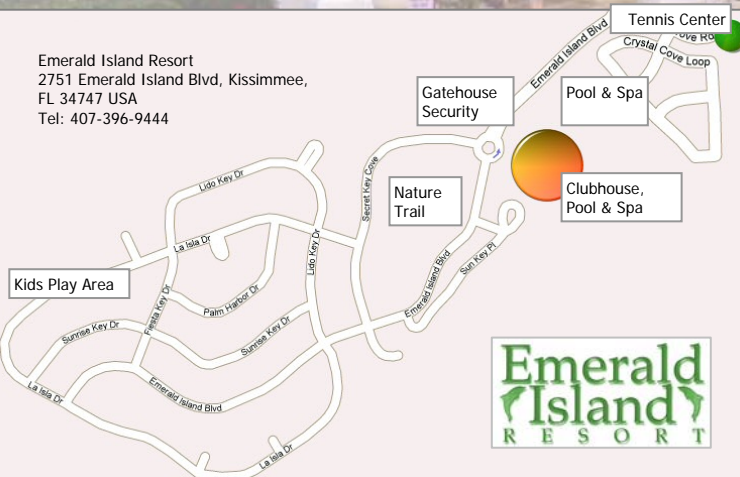
3. Map of the Resort
4. Resort Amenities and Facilities
5. Making the most of your stay
6. Shops, Attractions & Restaurants
7. Transport, Parking & Buses
8. Useful Contact Details

Please ask for a guest survey form at the Clubhouse and let us know what you think of Emerald Island Resort – thank you!

Please use the map shown below to locate all the facilities provided by Emerald Island Resort. Further information is provided on Cable TV Channel 3 and you can also get further help and assistance from the Emerald Island Concierge Service located in the Clubhouse.

The Emerald Island Concierge Service can be contacted by phone or email or you can just call in and speak to the staff on the desk. The Concierge service desk is open from 08:00am to 10:00pm 7 days a week (some exceptions for holidays). Contact details can be found under 'Important Numbers' on the back of this leaflet & below.

Emerald Island Resort
2751 Emerald Island Blvd, Kissimmee,
FL 34747 USA
Tel: 407-396-9444



The background of the page is a photograph of the Emerald Island Resort entrance. It features several tall palm trees in the foreground and a large, ornate archway in the background. The archway is made of light-colored stone or concrete and has a decorative design. The sky is bright and clear. The overall scene is a well-maintained resort entrance.

Emerald Island Resort has comprehensive facilities and features which are all available for your use as part of your stay. They include:

- Fully Featured Clubhouse
- Concierge Service
- Internet Café and Wireless Hotspot
- 2 x Communal Heated Pool and Spa
- 2 x Floodlit Tennis Courts
- Volleyball Court
- Nature Trail
- Video Arcade
- Sauna
- 2 x Children's Play Areas
- Secure 24 hour Gated Entrance
- Fitness Room / Gym
- Sundry Shop
- Pool side Tiki Bar
- Special Activities and Events
- Meeting Room
- Business Services
- Newspapers
- All Day Free Coffee
- Restroom Facilities
- Large Screen Cable TV

Relax at Emerald Island Resort with everything you need to keep the whole family entertained. There really is something for everyone.

Get the most from your stay by enjoying all that Emerald Island Resort has to offer. Enjoy the lush green landscaping, abundant palm trees and beautiful conservation and wildlife. Whilst you enjoy your stay with us, please bear in mind a few simple guidelines to ensure Emerald Island Resort continues to be the Resort of choice for others to enjoy in the future.

Please do not park your car on the grass or sidewalks. The extensive irrigation systems (that keep Emerald Island looking green and lush) need to be kept clear and free from damage.

We know you're on vacation, but if you could please keep any noise to a minimum between the hours of 11:00pm and 07:00am, other guests and your neighbours would really appreciate it.

Please place all your trash in the dumpsters and compactor provided. Thank you for your co-operation!



Compactor is by the tennis courts

Town Homes



Manors Homes

Emerald Island Resort is not only one of the closest gated resort to Walt Disney World; it is also ideally situated for access to a whole world of shopping, entertainment, attractions and Restaurants.

▪ **Shopping**

For nearby shopping, there is Formosa Gardens Plaza (turn right out of the resort, left at the x-roads and left at the top or Formosa Gardens Boulevard).

▪ **Attractions**

Disney World, Universal Studios, Busch Gardens and Sea World are all nearby. Disney is so close you can be there in less than 10 minutes (see shortcut map on next page). Get all the information you need on nearby attractions from the Clubhouse

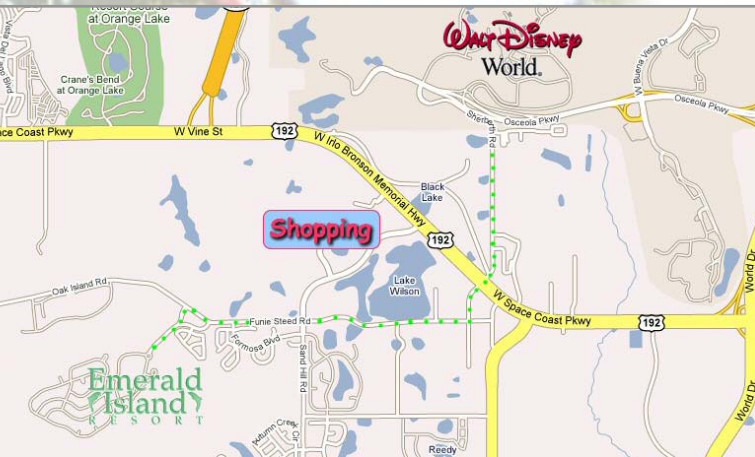
▪ **Restaurants**

Pick up an area map from the Clubhouse and choose from a huge number of nearby Restaurants, Diners and Specialty Food Outlets along the 192 as well as themed Restaurants at Downtown Disney and Universal City Walk.

▪ **Essentials**

Winn-Dixie Supermarket at Formosa Gardens
Wal-Mart 24hour Superstore on HW27 North.

There are many ways to get to Disney and all of Orlando's attractions. Travelling by car is easiest, but for those who need to arrange transport – shuttle bus services are available. Please get in touch with the Clubhouse Concierge for more information.



Follow the green dotted line for a short cut to Disney. Brings you right onto Osceola Parkway and near the entrance of Animal Kingdom Lodge!

RV Parking

Large Recreational Vehicles, Motor homes and Campers can not be parked on the Resort. There are parking facilities at nearby RV parking areas. Contact the Clubhouse Concierge for more details.

Emergency Information
Emergency – Fire – Rescue
9 1 1



Important Telephone Numbers

Kissimmee Police	407-846-3333
Osceola County Sheriff	407-348-2222
Celebration Hospital	407-303-4000
CentraCare Clinic	407-397-7032
Walgreen's Pharmacy	407-390-1701
CVS Pharmacy	407-390-9431
Gate Security	407-397-9032
Clubhouse	407-396-9444

Thank you for choosing Emerald Island Resort as your vacation destination – it's a pleasure to have you and we very much hope to welcome you back soon. Please take a brief moment to complete a guest survey form which you can pick up from the Clubhouse Concierge. We value your thoughts and opinions and hope you have enjoyed your stay with us.

**Thank you for choosing
Emerald Island Resort**